

# **RAVEN HILL DISCOVERY CENTER ACCESSIBILITY PLAN**

In accordance with the Americans with Disabilities Act ("ADA"), Raven Hill Discovery Center is committed to ensuring that individuals with disabilities are not denied an opportunity to participate in and benefit from any service, program, or activity, offered by the Center. Individuals with disabilities are welcome to participate in and benefit from the events at our facility. Raven Hill Board and staff wish to assist in making sure that every event is a memorable experience for all.

## **ACCESS TO SERVICES, PROGRAMS & ACTIVITIES**

Raven Hill Discovery Center has made modifications in its facilities and exhibits to provide accessibility for persons with disabilities. Raven Hill staff and contractors ensure that new buildings and upgrades to facilities are ADA compliant. Raven Hill staff responds to visitors when modifications are needed and requested to ensure that services, programs and activities provided are readily accessible by individuals with disabilities. Outreach programs are modified so that they are readily accessible. The Center gives priority to those methods that will provide the services, programs and activities in the most integrated setting appropriate to the needs of all people, including those individuals with disabilities.

## **NOTICE OF ADA ACCOMMODATION**

### ***1. Request for Accommodations***

Visitors, participants and individuals with disabilities can contact Raven Hill Discovery Center at 231.536.3369 to request accommodations.

### ***2. Signage***

The Mobile Access Project is working to provide videos with voice over about some exhibits. These videos are accessible on the Center's website making them available via smart phones. The Center is also working to make these videos available through tablets that can be checked out at the Main Museum.

### **3. Parking**

Raven Hill Discovery Center has a marked and reserved parking space for people with disabilities, located close to the Center's front door. Other convenient parking spaces are also available along the sidewalk, even closer to the front door.

### **4. Exhibit Accessibility**

Several outdoor exhibits, such as the Schoolhouse, Energy House, Evolving Technology Building and Ancient World are accessible by car. By request, Raven Hill staff can also transport visitors with physical disabilities via golf cart.

## **FACILITIES ACCESS**

Raven Hill Discovery Center has elected to take good faith efforts to modify its existing facilities through barrier removal, such that individuals may have more access to the Center's facilities.

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## **RAVEN HILL DISCOVERY CENTER NOTICE & REQUEST FOR ACCOMMODATIONS**

If you are an individual with a disability, please contact the following personnel to make arrangements for accessibility to any event at least 10 working days prior to the event. Reasonable efforts will be made to accommodate your request.

**Please contact:**

**Raven Hill Discovery Center**  
**Cheri Leach, CEO/Program Director**  
**Phone: 231.536.3369**  
**Email: [info@miravenhill.org](mailto:info@miravenhill.org)**