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Raven Hill Discovery Center, incorporated in 1991, is a 501(c)(3) tax-exempt corporation.

Mission: Raven Hill provides a place that enhances hands-on and lifelong learning for all ages by connecting science, history & the arts.

Re-opening Raven Hill COVID Questions and Answers!

After closing in March of 2020 to prevent the spread of COVID-19, Raven Hill Discovery Center is planning to re-open on Saturday, April 17, 2021, **assuming state and local guidelines allow**. The Center remains committed to protecting the health and safety of our members, visitors and staff.

Following current statewide guidelines, Raven Hill will continue to enforce the following safety protocols for all visitors, volunteers and staff.

Appointments/Reservations

- To maintain safe capacities on-site, all visitors are asked to make reservations to visit Raven Hill. Reservations can be made by emailing info@miravenhill.org or calling 231.536.3369. This policy will be reevaluated as circumstances change.
- Payments can be made using cash, check and credit or debit card. Precautions will be taken when handling cash, checks and cards.
- Visitors coming without reservations may be asked to walk the grounds while social distancing and return at a later time to experience the indoor exhibits, if there is a reservation time-slot available.

Other safety precautions

- Visitors should remain home, if they are feeling sick, have a temperature or have recently been sick.
- Raven Hill requests that all visitors follow the safety information conveyed on-site, whether through signage, floor decals or staff instruction.
- All visitors must check in upon arrival and one person from each group will be asked to sign in with contact-tracing information for **each person** in their group.

Cancellations and arrivals

- Please arrive on time or call 231.536.3369 to reschedule.
- If you must cancel your appointment, Raven Hill asks that visitors call the Center at 231.536.3369.
- Please cancel and reschedule if you or anyone in your group is not feeling well.

Group reservations

- Family, scout and school group reservations can be made.
- Larger groups will be subdivided into groups of 10 or less for indoors. These small units will be rotated through the inside every 30-minutes with a 10-minute break between groups for cleaning of the hands-on exhibits and other "high-touch" areas.

Face masks

- Face masks covering both **nose and mouth** are required both indoors and outdoors for all guests (age 2 and up--CDC).
- All face masks (whether disposable or reusable) must be made with at least two layers of breathable material, fully cover the nose and mouth and secure/extend under the chin, fit snugly against the side of the face and be worn affixed by ties or straps around the head or behind the ears.
- Anything other than a traditional face mask worn as described above will not be allowed.*

- Rain gear, hats or masks with flexible clear coverings and/or homemade face shields will not be accepted as a substitute for a face mask. Wearing face shields **and** face masks together is permissible.
- All visitors, regardless of vaccination status, must wear a face mask for everyone's safety.
- Please note that guests are required to continue wearing their face mask when using the restroom.
- *Raven Hill Discovery Center is committed to accessibility and safety for all visitors and complies with the Americans with Disabilities Act in the use of face masks. If you or a member of your household has a medical condition or disability that prevents you from wearing a face covering, reasonable accommodations will be made. Please email us at info@miravenhill.org in advance of your visit to receive more information.

Social distancing guidelines

- Visitors are asked to socially distance at least 6 feet away from staff and other groups/families.
- Floor markings will denote spacing to assist visitors in areas where crowding exists. Please follow these spacing markers.
- Please note that visitors **do not** need to social distance within their own group/family.
- Numbers will be limited to 12 visitors indoors at a time.
- Visitors are asked to stay together as a group/pod/family.
- If there are mixed groups inside, visitors will be asked to move in a one-way flow from the Main Museum Room and through the Animal Room to the outdoors.
- Out-buildings, such as the Alternative Energy House and Evolving Technology Building are open only by appointment. Ask at the main desk for more information on a tour of those buildings.

Food, drink and waste

- Food and beverages are not allowed inside the building.
- There is an outdoor picnic pavilion for visitor use. When not eating, please social distance with masks.
- Please dispose of tissues and food wrappings in the touchless trash cans provided.
- Recyclable items may be placed in the recycle bins.
- Please do not litter! Be respectful of Raven Hill's outdoor trails & exhibits by returning with any items taken on outdoor paths and other outdoor areas. Dispose of waste appropriately.

Cleaning and sanitation of indoor exhibits

- The indoor exhibits will be primarily eyes-only, including the animals.
- Indoor hands-on exhibits include the generator bikes, marimba, levitator and kaleidoscopes.
- All indoor hands-on exhibits will be cleaned between each visiting group.
- Other "high-traffic" places, such as bathrooms will also be cleaned frequently.
- Members, staff and visitors should make sure proper hand washing occurs after any bathroom use.
- Hand sanitizer is available at the front desk for visitors to use.

Staff safety procedures

- All Raven Hill staff members and volunteers will be required to complete mandatory self-health screenings before arriving on-site for work.
- Staff and volunteers will be asked to remain home, if they are feeling sick or have a temperature.

Because of ever-changing health and safety guidelines, all policies will be re-evaluated on a regular basis and updated as needed. Indoor and outdoor exhibits will have limited capacity until further notice. All information is subject to change. We appreciate your patience during this time and thank you for supporting Raven Hill.

Please email info@miravenhill.org or call 231.536.3369 with any concerns about your visit.